



Report of the 2022 Annual General Meeting

On May 28, 2022, the Annual General Meeting of the Users' Committee was held by Virtual Conference. Several users, family members of users participated, including 2 outside Quebec, in Ontario and British Columbia, Thank you!

Note the participation of MM. Bruno Manelli and Yves Desjardins from the management of the establishment, Ms. Danielle Corbeil assistant to the Complaints Commissioner and Ms. Nathalie Ebnoether, president of Médaillon Conseils.

The opportunity allowed us to present to the participants: The review of the committee's activities and financial report for 2021-2022, a summary of the "Investigation report on the quality of care and services of the CHSLD Argyle, la Résidence Les Écluses St- Lambert" as well as our action plan for 2022-2023. A period allowed to answer the questions of all the participants, to collect their suggestions and their comments. The Committee's "**2021-2022 Annual Report**" is available on our website or, a paper copy on request.

Mrs. Carole and Josée Brunet have accepted to join the committee team. THANK YOU for ensuring the continuity of our committee's mission!

We are also looking for 2 other people to fill the vacant positions. Whether you are a resident or a family, we need you to promote the improvement of the quality of life and respect for the Rights of all Users. Contact us for more information.

After 6 years as president of the committee, I chose to give up my place in June to the members who generously agreed to take over. I have always been surrounded by a dynamic team that has enabled us to meet together several challenges for the benefit of all users. I will remain available for the team that is now taking over. I would like to thank Ms. Hélène Blanchard who assisted me as vice-president and secretary for the last 2 years. I would also like to thank all the members of the current team (Ms. Chantal Drolet, Liliane Richer, Mrs. Patrick Giguère, Michel Caron) as well as all those who, over the years, have contributed to the respect of rights and the improving the quality of life of all users.

I would like to thank all the users, their families for your trust and giving me the opportunity to serve you.

Daniel Gagné, president and treasurer